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April 10, 2002

**Hand Delivered**

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station – 2<sup>nd</sup> Floor  
Boston, Massachusetts 02110

**Re: NSTAR Electric Service Quality Plans  
D.T.E. 01-71A**

Dear Secretary Cottrell:

NSTAR Electric hereby proposes a slight modification to its customer-refund proposal submitted to the Department on March 27, 2002, in accordance with NSTAR Electric, D.T.E. 01-71A (March 22, 2002). Simply stated, NSTAR Electric proposes that refunds to customers be based upon actual usage during February 2002. The refunds, calculated in accordance with February 2002 usage, would, as with the original proposal, be returned to customers during the billing month of May 2002. Such a procedure will better enable NSTAR Electric to avoid complications from cancel/rebill adjustments that are processed as part of each billing cycle and which could, in certain circumstances, lead to anomalous refund calculations for individual customers.

Attachment A (Revised) shows the estimated calculations based upon February 2002 usage. As shown therein, this proposed modification results in no change to the per kilowatthour refund amounts for Boston Edison Company and Commonwealth Electric Company customers as set forth in our March 27, 2002 filing. Similarly no change is planned to the proposed bill message language.

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Should there be any questions concerning this revised compliance filing, please contact either the undersigned at (617) 424-2544 or Mr. John Cope-Flanagan at (617) 424-2103.

Sincerely,

A handwritten signature in black ink, appearing to read "William S. Stowe".

William S. Stowe

Attachment

cc: Andrew Kaplan, Hearing Officer  
Kevin Brannelly, Director, Rates and Revenue Requirements Division  
Ronald LeComte, Director, Electric Power Division  
Robert Keegan, Esq.  
Cheryl Kimball, Esq.  
Service List

NSTAR ELECTRIC  
SQI REFUND CALCULATION

	Refund	Kwh	Refund Decimal
	(1)	(2)	(3)
Boston Edison	\$3,207,141	1,181,392,439	\$0.00271
Commonwealth	\$42,358	313,570,588	\$0.00014

- Notes: (1) Refund amount per M.D.T.E. Order 01-71A Dated March 22, 2002  
 (2) Estimated kwh usage for February 2002 from Company's Sales Report.  
 (3) Refund Decimal: Col. (3) = Col. (1) / Col. (2)